

Executive Summary:

The Gila County Office of Health has been in existence since 1893. Our official title is The Division of Health and Emergency Services, Office of Health. Since 1999, we have been providing home visits through the HRPP/NICP Community Nursing Grant to residents of southern Gila County and added the northern part of Gila County in 2009. In the past 15 years this program has grown to provide the much needed services in our County. We currently are serving 12 clients, but have had as many as 25 clients. We are currently serving all of Gila County including the Tonto Apache Reservation and the San Carlos Apache Reservation which includes part of Graham County.

Our staff is committed to improving services offered to our residents. The staff providing services for this program are a CHN, Christine McCown NICP RN (see resume) and a bachelor's degree social worker overseen by the Health Services Program Manager (see job descriptions). Gila County does not contract with an early interventionist.

Orientation training is provided for all CHN's, social workers and Health Services Program Managers. This training is designed to give the staff an overview of all required program responsibilities, and allows staff to demonstrate their abilities to perform the necessary competencies to provide the program related services. New staff also receives orientation to the Gila County Health and Emergency Services policies and procedures. Site Specific Training is individualized to meet the specific demands of the various communities our staff provides services for. These training are on an as-needed basis.

Our CHN provides all home visits. Her home visits include a complete physical, developmental, psychosocial and environmental assessment of the infant. Education, early intervention services and family support are provided. Referrals are given as needed. Our staff makes every possible attempt to reach families within one week of receiving referrals, and to visit the infant and family within 2 weeks. In the beginning a family receives home visits every few months based on their medical needs. The CHN makes an average of 4-6 visits within the first year. The CHN also provides services to the mother. She does the postpartum depression score and provides her with educational and support services as needed.

The Program Manager for this contract will be the Health Services Program Manager. The Gila County Health Services Program Manager will be responsible for recruiting, hiring, training, supervision and ongoing professional competency of CHN's and social workers that have contact with infants, toddlers and families. The Program Manager will provide orientation, continuing education and supervision of all staff. Continuous Quality Improvement will be monitored through CHN visitation reports and the results reported to the state in our quarterly reports. The CHN will provide a satisfaction survey to all families on the 5th visit with the CHN. These surveys will be evaluated by the Health Services Program Manager. All required reports will be the responsibility of the Health Services Program Manager.

The Gila County Office of Health, Nursing Sections' vision is "Offering flexible client centered services and resources within program guidelines". Our values are "Accurately provide health

education, interventions and support with respect and integrity”. Our vision and values support the goals of the Community Nursing Program.